Test the clarity of your positioning with a 10 point diagnostic

It's one thing to define your positioning – it's another to clearly translate that positioning through the messaging and visuals of your website. Run through this 10 point diagnostic and see if there are any weak spots that need shoring up.

	Element		Criteria	
1.	Target Customer	-	Does the content call out the target customer for the brand	
2.	Business Category		Does the content call out the category the brand operates in	
3.	Offering Definition		Does the content describe in detail what the product or service is	
4.	Differentiated Value		Does the content articulate differentiated value of the brand compared to competitors	
5.	Clear Benefits		Does the content include customer benefit-focused words or phrases	
6.	Concrete Claim		Does the content make a concrete claim about the value or impact the brand delivers	
7.	Engaging Message		Does the content crystallize the value of the brand with evocative words or phrases	
8.	Concise Message		Is the content concise and could it be easily consumed and understood within seconds	
9.	Vague Words		Does the content avoid vague or ambiguous words or phrases	
10.	Industry Jargon		Does the content avoid industry or technical jargon or phrases	
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If your positioning is clearly communicated on your website you should be able to check off at least 8 of these

