

# MAP&FIRE

Brand Guidebook 2019



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### **Our Vision**

The resources for business success are accessible and easy to use for every business owner

### **Our Mission**

Empower business owners to discover and understand their company's unique value and maximize that position to achieve success.

### Our Values

### Evidence Over Ego

When it comes to decisions and recommendations, we use research, data, and an outside perspective to provide an objective point of view.

#### Fast And Focused

To maximize efficiency, we keep our processes and methods lean so that we can put strategies into practice and learn from them as soon as possible.

### Collaborators At Heart

Our best work and best relationships have always come from openly sharing ideas and working on challenges together. Swooping in and dropping off a solution (even a good one) rarely works.

### **Naturally Curious**

We're always excited to learn as much as we can about new businesses and teams to help them find untapped opportunities.

### Excellence Through Empowerment

Our goal isn't just to deliver great work but to share *how* things work. We want to provide resources, tools, and knowledge to encourage success beyond our engagements.

#### We Make It Fun

If you can laugh together, you can relax together. When you're relaxed you're more likely to share ideas and do your best work.

### **Our Customers**

### **Business Owners**

Unfulfilled Customer Our Offering Satisfied Customer

**Situation** 

Want to grow

my business





**Outcomes** 



Make sure the business is serving our vision

Understand the needs of our customers

Get clarity on what makes our business unique

Translate our value proposition into marketing

Retain the customers we already have

Ensure everyone on our team is aligned and empowered to make good decisions

Know that my effort and risk are building toward something valuable that serves the life I want

Create and refine offerings that align with what our customers want

Improve the effectiveness of our marketing

Connect with more customers

Reduce churn and improve stability of the business

Limit dependcy on me as the sole decision maker and build value outside of my direct contributions

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### What Our Customers Value

### Aspirational Elements



Heirloom
Building a business with legacy value beyond the owner



An outside source to push the business forward and show its potential



Self-actualization
Helping the business
owner realize their own
leadership potential

### Emotional Elements



Provides Access

Gaining a competitive advantage by using high quality, proven tools



Reduces Anxiety
Replacing the mystery of
strategy with clear,
repeatable processes

### Functional Elements



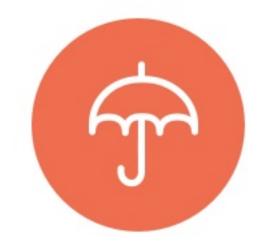
Quality
Providing the best
people, resources, and
tools in the industry



Reduces Effort
Removing the need to solve
brand and marketing work
on their own



Makes Money
Increasing growth and
efficiency in support of the
bottom line



Reduces Risk
Formalizing the business
and reducing dependey on
single individuals



Simplifies

Making strategy concepts
easier to grasp so that they
can be used consistently



Saves Time
Avoid wasting time on
haphazard or
ineffective strategies

### **Core Benefits**

"We work with business owners to clarify and capitalize on the unique value of their brand"

# Align Your Efforts

Document and share your strategy so that your team is empowered to work effectively and make decisions that support the goals of the business.

# Understand Your Customers

Gain a new understanding of the motivations and outcomes that drive your customers so you can better align your offerings and marketing with those needs.

# Create A Unique Position

Elevate your business above the noise of the competition so that customers will find, remember, and evangelize your brand.

# Achieve More Growth

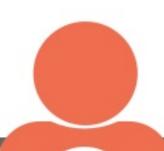
Use your improved clarity and differentiation to increase the volume and effectiveness of customer interaction at every stage of the funnel.

# Maximize Your Investment

Create a business that can live and grow on its own, that can reach a larger audience, and that supports the people within it.

# Our Brand's Archetype

The character, personality, and attitude we embody



**Primary: Sage** 



Wisdom. Intelligence. Truth seeking. Clarity of thought.

The Sage is motivated by independence, cognitive fulfillment and truth. This archetype has a foundational identity attachment to the belief that thinking is what defines the human experience. The sage responds well to expert opinion but is inherently a pragmatic skeptic.



### **Secondary: Everyperson**



Stewardship. Altruism. Respect. Fairness.

The Everyperson believes that everyone matters equally, regardless of status, age, ethnicity or creed. Like a good neighbor, the Everyperson seeks to do the right thing, with no need for heroics or adventure. Possessing a charming sincerity, the Everyperson embodies the acronym WYSIWYG — "what you see is what you get"



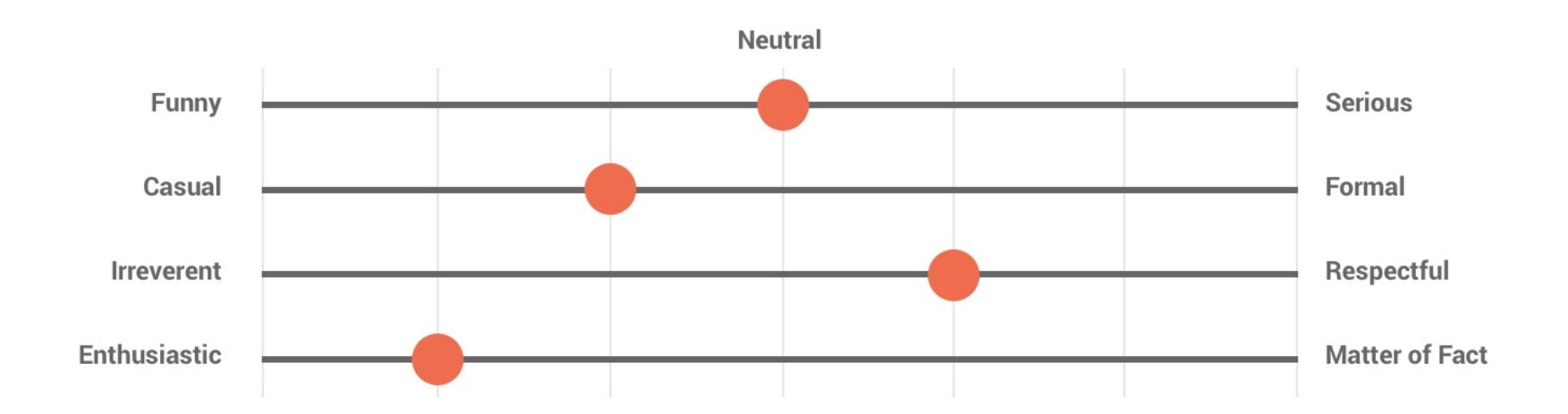
**Tertiary**: Jester



Humor. Originality. Irreverence. Awareness

Joyfully living in the moment, the Jester seeks to lighten up the world. Able to bend perspective, twist meanings and interpret events and people in surprising ways, the Jester can speak truth to those in power. The Jester appreciates beauty, change, and surprises with wicked intellect.

### Our Tone of Voice



### **Our Tone Should Be**

Friendly Informative

Caring Smart

Trustworthy

#### **Our Tone Should NOT Be**

Coarse Conservative

Snarky Dry

Nostalgic

# **Our Positioning**



For business owners

Who seek sustained growth and satisfaction in their business



We provide brand and marketing services and products

That clarify the unique value of their business, provide clear processes, and align their team



Unlike big agencies or creating a brand on your own



We provide offerings that are proven, lean, transparent, and accessible

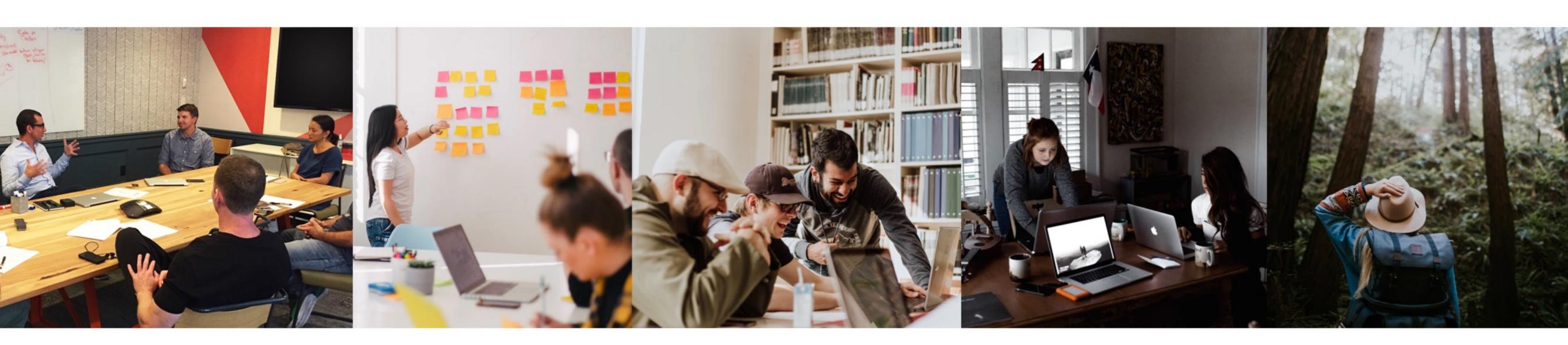
And that come from an experienced, objective, outside perspective

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# Brand Image Do's

We want to highlight moments featuring confident, happy, business owners and their team members:

- Candid, authentic images of people working together, focused and engaged in what they're doing
- People in non-traditional work environments (home, coffee shop, outside)
- People smiling, laughing or having fun while working
- Individuals or groups in outdoor, woodsy environments, exploring and discovering new things



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### Brand Image Don'ts

The following are examples of image types that don't represent the brand and should be avoided:

- Ultra posed or staged stock photos
- People that appear stressed or anxious (unless for a specific need to show a problem / struggle)
- People that appear arrogant or disengaged
- Overly serious or formal individuals or offices



### Colors



# **Typefaces**

# VINYL

Vinyl OT is the typface used for the lettering on the Map & Fire logo. That's the only place this typface is used.

# Averia Sans Libre

Averia Sans Libre is used for headlines on the website.

# Futura PT

Futura is the typeface used for a majority of the copy on the website and in print materials.

# Logo

The following are general guidelines for use of the logo.

For all use cases, be sure to leave padding around the logo to ensure clarity and readability.

This is the complete fire logo. When space allows and the background is light enough to provide sufficient contrast, this should be used.

When space is limited, or for cases where a square aspect ratio is required or preferred (e.g. social icons), the solo flame can be used.

For dark backgrounds where the flame doesn't have sufficient contrast or it clashes with colors, the Map & Fire text can be used in white by itself





